



6. PROGRAMMING

These programming instructions are compatible only with the Keypad that is included in this package, and the Control box (on the Lifting column) with the following numbers located on the silver sticker:



Single-column riser:



HEIGHT CALIBRATION

Make sure the numeric display matches the actual height of the worksurface at its lowest position.

- 1. Press the DOWN button until the desk reaches the lowest position.
- 2. Measure the height from the floor to the underside of the worksurface. If the displayed height does not match your measurement, follow the next steps.
- 3. Press the DOWN button until display flashes "RST".
- 4. Press the "M" button until the numeric display begins flashing.
- 5. Press the UP or DOWN button to set unit to the measured height.
- 6. Once display changes back to "RST", press the DOWN button until the unit lowers slightly, then

rises slightly and the display changes back to the numeric height setting.

KEYPAD LOCK

The keypad can be locked to prevent accidental activation or movement of the unit.

To lock: Press and hold "M" button until display changes to "LOC" LOC

To unlock: Press and hold "M" button until display changes to numeric height setting.

NOTE: If a power outage occurs, the program will automatically return to the unlocked setting.

MEMORY SETTINGS

Save up to two commonly used heights and recall them quickly.

- I. Press the UP or DOWN button to move the unit to the desired height.
- 2. Press the "M" button.
- 3. Press the "1 or 2" button to assign the current height to a number on the keypad.
- 4. To recall any of those heights, press the numbered button to bring unit to assigned height.



6. PROGRAMMING (continued):

CONSTANT-TOUCH & ONE-TOUCH

These steps allow the unit to be set to either One-Touch or Constant-Touch. One-Touch requires only a single touch of the "1 or 2" button to move the unit to a preset memory location. Constant-Touch requires a continuous touch of the "1 or 2" button to move the unit to a preset memory location. Constant-Touch is the default setting.

Change between One-Touch and Constant-Touch:

- I. Press the DOWN button until the unit reaches the lowest position.
- 2. Press the DOWN button again until display flashes "RST".

3. Press the "1" button until display shows "10.1" (One-Touch) or "10.2" (Constant-Touch) and goes back to "RST".

Note: While "RST" is still flashing, you can press the "1" button as many times as you'd like to toggle between the two settings.

4. Press the DOWN button until the unit lowers slightly, then rises slightly and the display changes back to the numeric height setting.

MINIMUM & MAXIMUM HEIGHT SETTINGS

The unit ships defaulted to its minimum and maximum height limits. These steps allow the upper and lower limits to be adjusted to your preference.

To Set a new maximum desk height:

- I. Press the UP or DOWN button to move the unit to the desired maximum height.
- 2. Press the "M" button once, and then the UP button once (the display will show "S-").
- 3. Press and hold the "M" button until the Display shows "999", and then changes to numeric value of new upper limit.

To Set a new minimum desk height:

- I. Press the UP or DOWN button to move the unit to the desired minimum height.
- 2. Press the "M" button once, and then the DOWN button once (the display will show "S-").
- 3. Press and hold the "M" button until the Display shows "000" and then changes to numeric value of new lower limit.

Removing adjusted maximum and minimum heights:

- I. Press the "M" button (the display will show "S-").
- 2. Press the "M" button again until the display shows "555" and changes to the current numeric height setting.

Note: If memory settings were previously set outside of the new minimum and maximum height settings, they will default to the new minimum and maximum settings. To set new minimum and maximum height settings outside of the current settings, you will need to first remove the current minimum and maximum settings.

DISPLAY UNITS

Change the numeric display to show heights in either inches or centimeters.

- I. Press the DOWN button until the unit reaches the lowest position. Release button.
- Press the DOWN button until display flashes "RST".
- 3. Press the "2" button until display shows "10.3" (centimeters) or "10.4" (inches) and goes back to "RST".

Note: While "RST" is still flashing, you can press the "2" button as many times as you'd like to toggle between the two settings.

4. Press the DOWN button until the unit lowers slightly, then rises slightly and the display changes back to the numeric height setting.

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6. PROGRAMMING (continued):

ANTI-COLLISION SENSITIVITY

The unit has an Anti-Collision Sensitivity that will stop its movement if it hits something on the way down or up. You can change this Sensitivity level by doing the following:

- I. Press the DOWN button until the unit reaches the lowest position. Release button.
- 2. Press the DOWN button until display flashes "RST".
- 3. Press the UP button until display shows "10.5", "10.6", or "10.7" and goes back to "RST".

"10.5" is code for the 10 kg (22 lbs) setting (most sensitive setting, false positives are sometimes possible).

"10.6" is code for the 15 kg (33 lbs) setting

"10.7" is code for the 20 kg (44 lbs) setting (least sensitive setting).

Note: While "RST" is still flashing, you can press the UP button as many times as you'd like to toggle between the three settings.

4. Press the DOWN button until the unit lowers slightly, then rises slightly and the display changes back to the numeric height setting.

7. TROUBLESHOOTING

If the unit does not respond when trying to raise or lower it, or if the Keypad displays error messages ("Er1" through "Er13") check to make sure all the cables are secure (Lifting column to cable, cables to control box). If the problem persists, perform the reset procedure below.

- Reset Instructions -
- 1- Unplug the power cord and hold the DOWN button for 30 seconds.
- 2- Plug the power cord back in.
- 3- Press and hold the DOWN button on the Keypad until the unit reaches its lowest height.
 Release the DOWN button. Press and hold the DOWN button again until the LED display reads "RST" (about 10 seconds). Release the DOWN button. Press and hold the DOWN button again until the unit lowers a little bit more, slightly rises and stops. Release the DOWN button. It is now ready to use.
- 4- The Keypad will then display the current height, and you should be able to operate it now.
- 5- You may need to do this if the unit is ever unplugged or loses power.

If the error messages persist after the reset procedure, stop the reset procedure and contact The Human Solution (800.531.3746 or info@thehumansolution.com).

If the Keypad displays "HO1", then it is hot. Let the base cool down for 20 minutes.

1 CAUTIONS & WARNINGS

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- ▲ CAUTION: Read all instructions before assembly. Failure to assemble properly may result in damage or personal injury.
- **A** WARNING: Keep hands clear of the column while it is rising and falling. Do not touch it.
- **A** CAUTION: The maximum load capacity of the unit is 110 lbs. Do not overload.
- ▲ CAUTION: Keep devices centered and away from the edge of the main worksurface, to prevent them from falling.
- ▲ CAUTION: Make sure that the wires for your monitor and devices have enough slack to prevent your devices from being pulled off the unit workstation when raising the unit.
- ▲ CAUTION: When relocating the unit, remove all devices to avoid harm or damage, and adjust the unit to its lowest position.
- ▲ CAUTION: When relocating the unit, move it carefully with two people, to avoid injury and damage to the product and surroundings.

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