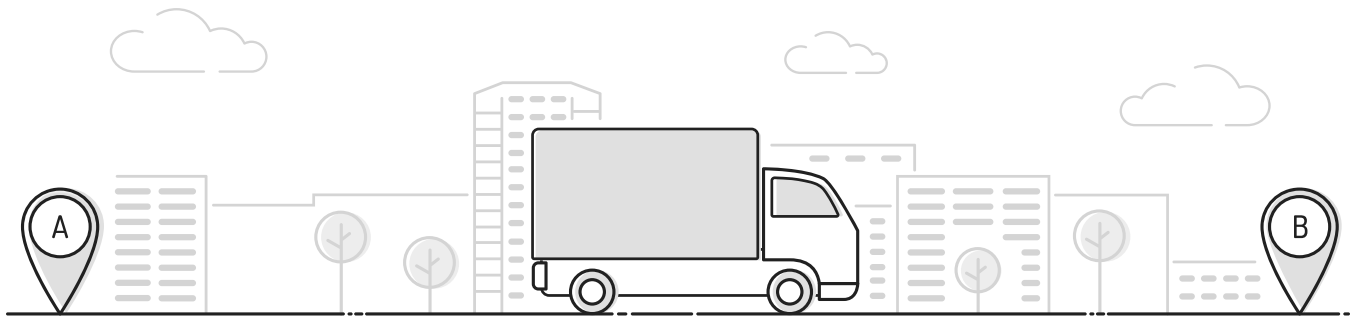


Carriers, Services, Operations, Time-Frame Maps, and Limitations



Standard Delivery

FedEx

FedEx Ground COMMERCIAL ONLY

- Transit times vary from 1 - 4 days
- Delivers before the end of the day
- Operates Monday - Friday

FedEx Home Delivery RESIDENTIAL ONLY

- Transit times vary from 1 - 4 days
- Delivers before the end of the day
- Operates Tuesday - Saturday

FedEx Standard Overnight

- Provides next-business-day delivery by 3 P.M. to most addresses, and by 4:30 P.M. to rural areas
- Not available for Hawaii and Alaska
- Saturday delivery available for extra fee
- Operates Monday - Friday

FedEx Priority Overnight

- Provides next-business-day delivery by 10:30 A.M. to most U.S. addresses, delivery by 5 P.M. to remote areas
- Saturday delivery by 1:30 P.M. for extra fee
- Operates Monday - Friday

FedEx 2Day a.m.

- Provides second business day delivery by 10:30 A.M. to most business areas between zones 1 - 4
- For certain shipments to Alaska and Hawaii, delivery is in 3 business days
- Saturday delivery available for extra fee
- Operates Monday - Friday

FedEx 2Day

- Delivery in 1 to 2 business days by 5 P.M. to businesses and by 8 P.M. to residences in most metropolitan areas
- Saturday delivery available for extra fee
- Operates Monday - Friday

FedEx Express Saver

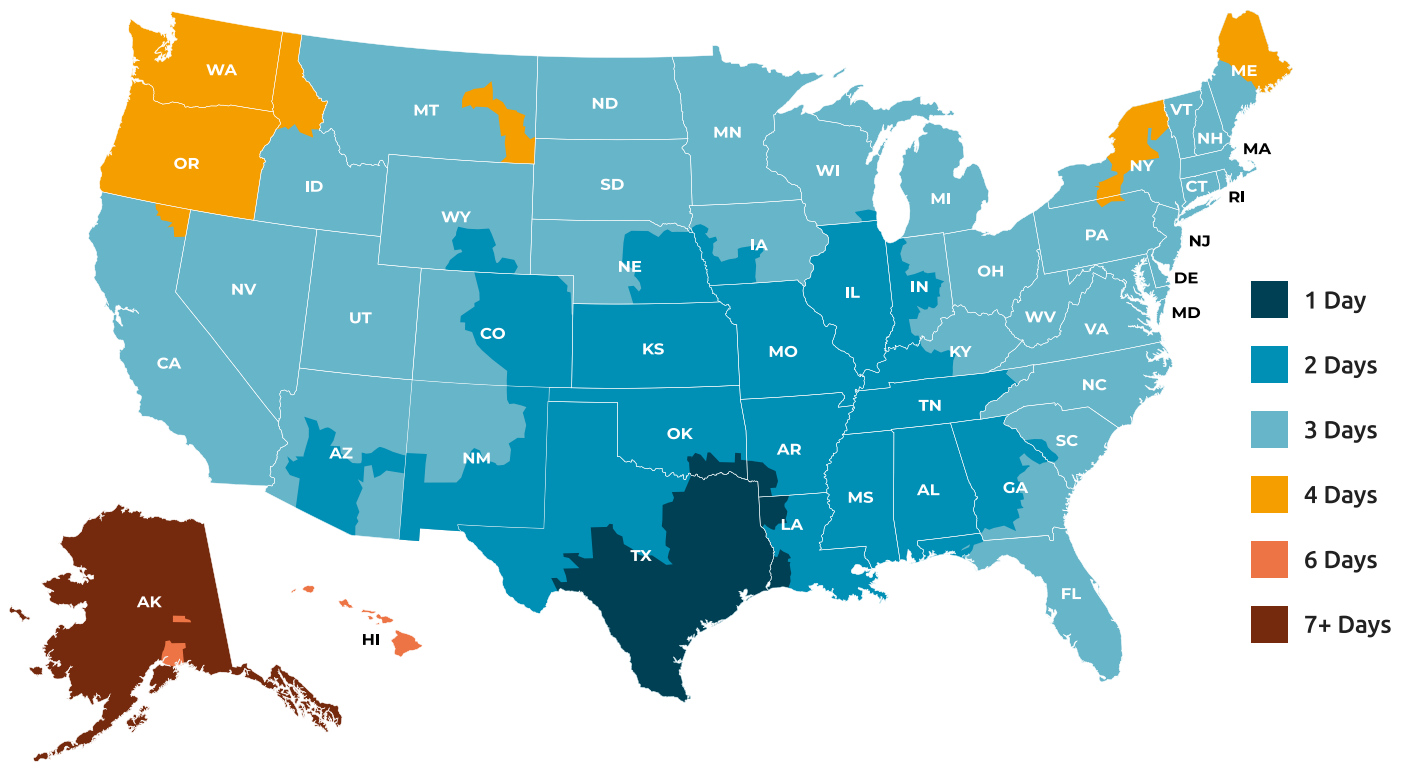
- Delivery by 4:30 P.M. in 3 business days to most areas, by 8 P.M. to residences.
- Not available for Hawaii and Alaska
- Saturday pickup available in many areas for an additional charge

FedEx International Economy

- A day-definite, customs-cleared, door-to-door service
- Delivery is typically in 4 to 6 business days
- Operates Monday - Friday

FedEx International Priority

- Delivery typically in 1 to 3 business days, next business day to the U.S., Canada, Mexico and the Caribbean from most countries
- Reaches major cities in Europe by 10:30 A.M., typically in two business days
- Saturday service available in some countries
- Operates Monday - Friday



Freight Delivery

- All provide lift gate and limited access delivery to commercial or residential locations
- No weekend deliveries
- Transit times are estimates unless guaranteed delivery is paid for

Saia

- 1-6 day transit time depending on zip code

AAA Cooper

- 1-6 day transit time depending on zip code

Southeastern

- 1-6 day transit time depending on zip code

Old Dominion

- 1-6 day transit time depending on zip code

FedEx Freight

- 2-7 day transit time depending on zip code